

# ONLINE BANKING RESET REQUEST

ONLY USE THIS FORM FOR RESETTING PIN NUMBER ON EXISTING

FAX # 405-359-2637

CUSTOMERS CIF# \_\_\_\_\_  
CUSTOMERS ID # \_\_\_\_\_

BRANCH # \_\_\_\_\_  
INITIALS \_\_\_\_\_

DATE \_\_\_\_\_

Please verify the following information EVERYTIME a customer requests a reset :

>>ACCOUNT# \_\_\_\_\_

SS # \_\_\_\_\_ OR

TIN# \_\_\_\_\_

>>NAME(S) \_\_\_\_\_ OR

>>NAME OF BUSINESS \_\_\_\_\_

>>ADDRESS \_\_\_\_\_

>>CITY, STATE & ZIP \_\_\_\_\_

>> PHONE \_\_\_\_\_

>>DO YOU KNOW YOUR LOGIN ID? Y OR N

>> PLEASE RESET : SECURITY QUESTIONS \_\_\_\_\_ OR LOGIN ID & PIN \_\_\_\_\_

>>SIGNATURE (IF PRESENT) \_\_\_\_\_

VERIFY THIS ADDITIONAL INFORMATION IF RESETTING OVER THE PHONE:

MOTHERS MAIDEN NAME \_\_\_\_\_ OR BIRTH CITY \_\_\_\_\_

EMPLOYER \_\_\_\_\_ OR LAST TRANSACTION (CREDIT OR DEBIT) \_\_\_\_\_

**BANK PERSONNEL ONLY**

DATE RESET: \_\_\_\_\_ EMPLOYEE: \_\_\_\_\_ B40 #: \_\_\_\_\_

COMPLETED: Y OR N